

ORDERING INFORMATION

Here are a few thoughts that may make the ordering process easier and may help prevent errors:

If you need information about our products or how they are used, please call customer service at 800.847.8839.

We sell through authorized distributors. Industrial customers are invited to call for the name of the nearest distributor. If the product of interest is not available locally, please call our customer service number for assistance.

Orders may be placed 24 hours a day by email or fax. If you'd like to place a verbal order, please call our customer service number during our normal business hours of 8:00 am to 4:30 pm Eastern Time.

All catalog items are normally in stock and shipments to approved accounts are usually made within two business days.

Please order by catalog number and quantity of pieces, not boxes, to eliminate possible quantity confusion between boxes and cartons or other packaging. Splines (biscuits) may be ordered in boxes, as the 1,000 piece box is the smallest unit of sale.

Order acknowledgements and invoices are sent out by email unless otherwise requested.

Please see Page 17 for terms and conditions.

ABOUT US



Practical Products Co. has been manufacturing and supplying industrial quality hand and power tools to the laminate, woodworking, and flooring trades since 1961. Our products are known and sold by over 500 distributors throughout the world.

Our offices and warehouse are centrally located in Cincinnati, Ohio. We have access to all the major local and international freight carriers, allowing us to provide fast service to all parts of the world.

PRACTICAL PRODUCTS CO., 3925 Virginia Ave., Cincinnati, Ohio 45227
Customer Service 800.847.8839 or 513.561.6560 (8:00–4:30 ET) Fax 513.561.6778 (24 Hrs)
practical@practicalprods.com www.practicalprods.com

