

IMPORTANT INFORMATION

PLASTI-CUT®, FAST®, DUPLEX®, MICA-NIFE®, and TRIDON® are registered trademarks of **PRACTICAL PRODUCTS CO.**

TERMS IN BRIEF

All catalog items are normally in stock.

Orders under \$ 50.00 net will be charged a \$ 5.00 small order charge.

Prices are subject to change without notice.

Shipments are F.O.B. our warehouse.

Claims for shortages or damages must be reported within 5 days of receiving shipment. See below.

A Return Goods Authorization is required to return items. There may be a restocking charge.

No deductions or chargebacks will be allowed without our prior approval.

Distributors are not authorized to make product replacements or exchanges without our approval.

Payment terms are NET 30 days for approved accounts.

Returned check charge is \$ 30.00.

MATERIAL SAFETY DATA SHEETS Material Safety Data Sheets (MSDS) are available for all products that comprise or contain chemical substances. The customer is advised to consider the safety aspects of each product by reading the MSDS's. The customer should also advise his resale customers similarly. Tools and other items made of solid materials are generally not considered hazardous in the form in which they are shipped. MSDS's on these items are on file and are available on request. However, subsequent operations, such as sharpening, sanding, grinding, heating, brazing, welding, and others, can produce dust and/or vapors of potentially hazardous substances. This is particularly true for steel, carbide, or carbide tips which may contain one or more of the following substances: Tungsten Carbide, Cobalt, Tantalum Carbide, Chromium Carbide, Chromium, Molybdenum Carbide, Vanadium, Cadmium, Copper, Manganese, Molybdenum, Nickel, or Phosphorus. The user is cautioned to avoid all subsequent operations and to refer them to a professional who is aware of the hazards and can perform such operations safely.

ADDITIONAL SAFETY CONSIDERATIONS Safety in the use of hand tools is the responsibility of the user and his/her employer. Personal injury can easily occur if a tool is improperly used or used on the wrong material. The user should be certain that he/she understands the proper methods and techniques of use and that the proper precautions are taken. Eye protection at all times is recommended. Where tools are used for cutting or abrading operations, wear the necessary respiratory, eye, and skin protection. Unplug power tools before adjusting or servicing. Exercise care in all operations and beware of possible dangers to bystanders.

POLICIES and TERMS & CONDITIONS

PRICE CHANGES: Orders are shipped at prices in effect at the time of shipment. If a new price is unacceptable, the item may be returned for credit without penalty. Distributors are cautioned against quoting prices or taking orders for items that they do not have in stock at known costs.

FREIGHT: Orders totaling \$5,000 or more, for shipment to a single destination in the Continental United States, will qualify for freight prepaid.

SHIPPING TERMS: Terms on all shipments are F.O.B. our warehouse in Cincinnati, Ohio. In accordance with standard business practices, title and risk of loss pass to the customer upon delivery to the carrier. Customer must file claims for loss or damage. Most carriers require that the packages not be moved from the location of receipt until inspected by their agent. We will try to assist the customer in successful claim execution, however, the responsibility rests with the customer.

SHORTAGES, DAMAGES: Claims for shortages or damages must be reported **within 5 days** of receiving shipment. PRACTICAL PRODUCTS CO. will not be responsible for any claims after this time. No deductions or chargebacks will be allowed without our approval. Pictures must accompany all claims. NOTE: If there is damage to any package, SAVE damaged cartons and all packaging material for claims inspector.

RETURNS: Distributors should contact us for authorization prior to providing replacement. Items returned for credit must be unused, in the original, undamaged, unmarred carton, and with original packing materials. Returns for credit are subject to a 15% restocking charge and will be refused if not authorized in advance. Custom or special order items are not returnable.

PAYMENT TERMS: Our terms are **NET 30** days for firms that have established credit with us. Remittances must be received no later than 30 days from shipment date. A penalty charge of 1.5% per month or the highest rate permissible by law, whichever is less, may be added to all balances beyond the 30-day period. We reserve the right to hold shipments if there is an outstanding balance over 30 days.

LIMITED WARRANTY and TERMS & CONDITIONS OF SALE: Product warranty is limited to repairing or replacing, at our option, product proved to be defective at the time of shipment. We believe that the information that we supply is correct and accurate, but do not guarantee it in any way. The user is cautioned to exercise proper precautions in handling and using the products, and the user assumes all risk and liability whatsoever in connection therewith. The user shall determine the suitability of the products before using. The foregoing may not be altered except by an agreement signed by an officer of the seller and the manufacturer. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so some of the above exclusions or limitations may not apply to you. This warranty gives you specific rights, and you may also have others that vary from state to state.

Purchase orders are accepted based on these Terms & Conditions only. No other terms or conditions apply, and additional terms or conditions printed on customers' purchase orders will not be accepted and will apply only if agreed to in writing by an officer of PRACTICAL PRODUCTS CO.

PRACTICAL PRODUCTS CO., 3925 Virginia Ave., Cincinnati, Ohio 45227

Customer Service 800.847.8839 or 513.561.6560 (8:00–4:30 ET) Fax 513.561.6778 (24 Hrs)

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